

Appendix C

Provider Name	Location	Weblinks	Location Org Type	Report Date	Inspection Date	Rating	Comments / Summary
R Hart Care	Hart Lodge	http://www.cqc.org.uk/directory/1-127130055	Social Care Org	21/04/15	26/11/14	Good	
Care UK Community Partnerships	Cherry Orchard	http://www.cqc.org.uk/directory/1-469602584	Social Care Org	28/04/15	14, 17 & 24/11/14	Requires Improvement	<p>Nursing Home – Dementia</p> <p>Safe – Inadequate</p> <p>Risk assessment unclear and medicines not always administered or monitored safely. Staff training not up to date, some staff had not completed safeguarding training. Overall staffing inadequate for size of the home.</p> <p>Effective – Inadequate</p> <p>Again staff not received adequate training. Care planning and monitoring of dietary requirements inadequate.</p> <p>Caring – Good</p> <p>People were treated with dignity, respect and kindness</p> <p>Responsive – Requires Improvement</p> <p>People were not protected from unsafe and inappropriate care as adequate training and monitoring not in place. Complaints</p>

						<p>procedures insufficient.</p> <p>Well led – Requires Improvement</p> <p>Notifications not sent to CQC regarding DoLs applications. Staff levels and training not sufficient or monitoring of care plans and administration of medicines.</p> <p>9 Breaches of the Health & Social Care Act 2008</p> <p>Warning Notice Issued</p> <p>Actions:</p> <ul style="list-style-type: none">• CQC action plan in place.• Care UK suspended accepting placements at Cherry Orchard whilst working towards meeting the requirements of the action plan.• New management personnel and structure is now in place.• QA monitoring increased to support provider• NELFT safeguarding investigation to be concluded <p>If progress of improvements is satisfactory to all involved partners and stakeholders (CCG, NELFT, LA) the lifting of the</p>
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							providers imposed suspension will be considered. The provider is awaiting a follow up visit from CQC to review the action plan.
Lodge Group Care Ltd	Strathfield Gardens	http://www.cqc.org.uk/directory/1-811281854	Social Care Org (0-18 years)	08/05/15			Good
Triangle Community Services Ltd	Fred Tibble Court	http://www.cqc.org.uk/directory/1-189037049	Social Care Org	02/06/15	09/04/15		Good
Dr Simon Haskell		http://www.cqc.org.uk/directory/1-517744260	GP	04/06/15			Good
Abbeyfield East London Extra Care Society Limited	George Brooker House	http://www.cqc.org.uk/directory/1-112951275	Social Care Org	11/06/15	26 & 30/01/15		Inadequate Residential home with extra care services for people over 65 Safe – Inadequate Poor administration of medicines and inadequate infection control. Risk assessments not completed. Effective – Requires Improvement Staff training not up to date. No regular supervision or appraisals carried out with staff. Lack of line management structure. Caring – Good People are treated with dignity, respect and are listened to. Responsive – Requires

							<p>improvement</p> <p>No adequate protection in place against unsafe inappropriate care or monitoring of medical conditions and administering of medicines.</p> <p>Well led – Inadequate</p> <p>Notifications not sent to CQC. Views were not observed regarding the services being delivered. Records not easily accessible. Lack of appropriate line management or structure.</p> <p>10 breaches of the Health & Social Care Act 2008</p> <p>Warning notice issued</p> <p>Actions:</p> <ul style="list-style-type: none">• Risk assessments carried out by social work staff on service users. All service users safe and happy with the care being provided• QA monitoring increased to support provider• Deputy Manager now taken over management responsibilities and implementing improvements• CQC review visit due in September
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